

Presto Printing Mailbox

User Guide

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Notice

The only warranties for Presto products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Presto shall not be liable for technical or editorial errors or omissions contained herein.

Presto Services Inc. shall not be liable for incidental or consequential damages in connection with, or arising out of the furnishing, performance, or use of this document and the program material which it describes.

Note: Regulatory information can be found in the appendix.

Presto Service is required and purchased separately at www.presto.com or call 1(800)919-3199

Safety information

WARNING! To prevent fire or shock hazard, do not expose this product to rain or any type of moisture.

Always follow basic safety precautions when using this product to reduce risk of injury from fire or electric shock.

WARNING! Potential shock hazard

1. Read and understand all instructions in this User Guide.
2. Use only a grounded electrical outlet when connecting the device to a power source. If you do not know whether the outlet is grounded, check with a qualified electrician.
3. Observe all warnings and instructions marked on the product.
4. Unplug this product from wall outlets before cleaning.
5. Do not install or use this product near water or when you are wet.
6. Install the product securely on a stable surface.
7. Install the product in a protected location where no one can step on or trip over the power cord, and where the power cord will not be damaged.
8. No operator-serviceable parts inside. Refer servicing to qualified service personnel.
9. Use in a well-ventilated area.

Contents

Stay Connected with Presto SM !	4
Setup	5
Using the Presto Printing Mailbox	12
Stopping Printing	12
Loading Paper	13
Removing and Replacing the Ink Cartridge	15
Troubleshooting	18
Blue light is not on	18
"Ink" light is blinking	19
"Ink" light is on continuously	19
"Paper" light is blinking	20
"Paper" light is on continuously	20
Both "Ink" and "Paper" lights are blinking	21
Clicking noise	21
Page is blank	21
Print colors are fading	22
The blue light is on, but no messages are printing	22
Care and Maintenance	23
Cleaning the exterior	23
Cleaning the ink cartridge contacts	23
Service and Support	25
Appendix	26
Specifications	26
Regulatory Notices	27
Limited Warranty Statement	30

Stay Connected with PrestoSM

Presto is a new and easy way to receive email, photos, and PDF documents from friends and family, without a computer or Internet connection.

With the easy-to-use Presto Service, you get:

Easy to enjoy email - Presto Mail

Email, digital photos and PDF documents from friends and family are delivered to your Presto Printing Mailbox and printed on your desired schedule.

Protection from spam

Presto Mail is only delivered from people you have selected, called Presto Friends. There's no spam, no ads, no junk mail.

Presto Styles

Presto Mail comes in a wide variety of designs. Enjoy receiving birthday, seasonal, or everyday greetings, even beautiful calendars from your Presto Friends.

Presto Newsstand

Presto offers a selection of ad-free publications that feature a range of topics including puzzles, recipes, home, and more.

Presto Bulletins

Simple alerts let you know when ink is running low¹. And a Presto Tune announces the arrival of new messages.

To start receiving email from your friends, you must activate the Presto Service, if you or a friend hasn't already done this. The fastest way to do so is on the Internet at www.presto.com. If you do not have access to the Internet, a family member or friend can set it up for you at www.presto.com. Or, you can call Presto toll free at 1(800)919-3199.

Once your Presto Service is activated, you'll be ready to set up your Presto Printing Mailbox. See the setup instructions on the Quick Start Guide or on the following pages.

Presto - you're connected!

¹ Using genuine HP supplies ensures availability of this feature.

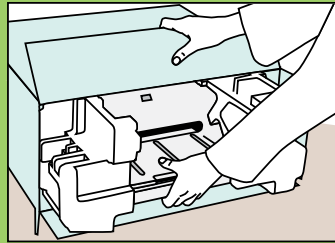
Setup

1 Unpack

A. Unpack all the items from the box.

Hint: To unpack the box...

- i. Place box flat on a table...
- ii. Grasp mailbox as shown...
- iii. Pull entire assembly out of the box, onto the table.



Be sure you have all the items below:

Presto Printing Mailbox



Quick Start Guide



Power cord and adapter



Ink Cartridge



Phone cord



Sample plain
8.5" x 11" paper



B. Remove the bag, tape and plastic film from the printer.

C. Remove the two orange inserts where shown below.



2 Activate your Presto Service _____

To receive email, photos and PDF documents, you need to activate your Presto Service.

Hint: If you received the Printing Mailbox as a gift, your friend or family member may already have done this for you.

It's easy to set up the Presto Service through either of the following two methods:

- If you, or a friend, have access to the internet, log on to www.presto.com and click on the "**Presto Account Sign Up**" link at the top of the page. Follow the simple online instructions.
- Or, call us toll-free at 1(800)919-3199

Tip: The Presto Service offers additional features such as fun styles for messages and ad-free puzzles and articles from well-known authors and publications.

3 Connect

- A. First, plug the provided phone cord into the back of the Presto Printing Mailbox in the jack labeled "**1-LINE**". Plug the other end into an available telephone jack.



- B. (Optional) If you want to locate a telephone in the same location as the Printing Mailbox, you can plug it into the other jack on the rear of the Mailbox labeled "**2-EXT**".



Hint: The Presto Printing Mailbox and your phone share the same line. No need for a second line!

C. Next, connect the power cord and adapter.

D. ... then plug the adapter cord into the power jack on the rear of the Printing Mailbox...



E. ...and plug the power cord into an electrical outlet.

The Printing Mailbox will now perform a system check.
When the blue light stops blinking, the check is complete.

4 Load

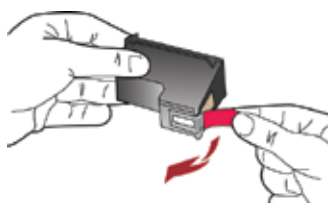


Note: Do not touch the copper-colored area on the cartridge.

- A. Remove the ink cartridge from the pouch.



- B. Pull the pink tab to remove the tape from the cartridge.



The Printing Mailbox must be plugged in before inserting the ink cartridge

- C. Open the cover. Be sure to push the cover gently until it stays up.

- D. Insert the ink cartridge in the opening on the right hand side by pushing it forward. You should hear a "click" when the cartridge is correctly in place.



- E. With the cover still open, slide paper forward into the paper tray until it stops.
- F. Close the cover. When the blue light glows continuously, your Presto Printing Mailbox is ready! In a few minutes, your Printing Mailbox will make its first call to the Presto Service and print an important message.



If the message says "Welcome to Presto", setup is complete. If it says "Action Required", please follow the steps on the printed sheet to complete the setup process.

Your Presto Printing Mailbox connects to the Presto Service at scheduled times throughout the day. Please keep your Printing Mailbox plugged into the telephone line and electrical power to automatically retrieve and print email, photos and PDF documents.

Congratulations! You are now ready to receive messages!

Using the Presto Printing Mailbox

Once you have activated your Presto Service and set up your Printing Mailbox, it will connect and print your email messages automatically, including photo and PDF attachments (note: PDF is a type of electronic document. For more info, see Appendix, page 26).

Whenever your Printing Mailbox receives and prints a message, it plays the Presto musical tune to alert you. You can change the volume of the tune using the "Volume" buttons (+ and -) at the front of the Printing Mailbox.

NOTE: You need to have your Printing Mailbox plugged into the phone line and power to receive your messages.

Stopping Printing

When you press the "**Stop**" button, the Printing Mailbox stops whatever it is doing.

- If it is printing, it will stop printing and the page it was printing will be lost.
- If it is connected to the Presto Service via your phone line, it will release the connection so that you can make or receive phone calls (see below).

Important notice on urgent calls

If you need to make an important phone call and find that the Presto Printing Mailbox is currently using your phone line, you can interrupt the connection by following these simple steps:

- Hang up the phone, wait a few moments, then pick back up. You should hear a dial tone and be able to place a call.

If this doesn't work, then...

- Hang up the phone and press the "Stop" button on the Printing Mailbox. It will stop whatever it is doing and release the line. Then wait 10 seconds and pick up the phone. You should hear a dial tone. If necessary, unplug the Printing Mailbox power cord.

Loading Paper

The "Paper" light blinks when the Printing Mailbox is out of paper.



Use only plain paper (8.5 x 11") in the Presto Printing Mailbox. Do not use any other type of paper such as cards, envelopes, photo paper, or transparencies. We recommend HP Bright White Inkjet paper for excellent results.

To load paper:

1. Open the top cover. Push the cover gently until it stays up.



2. Tap a stack of paper (up to 50 pages) on a flat surface to align the edges.

3. Insert the stack into the tray and slide it forward until it stops.



4. Close the top cover.

NOTE: If the "Paper" light continues to blink, check that the top cover is closed properly.

5. Pull out the paper tray extender and then flip it open.



Removing and Replacing the Ink Cartridge

The "Ink" light turns on when the estimated level of the ink cartridge is getting low¹. We recommend you have a replacement available to install when print quality is so low that it is no longer acceptable.

Replace the ink cartridge using the instructions below.



Use either the HP 95 Tri-color Inkjet Ink Cartridge (part number C8766W) or the HP 97 Tri-color Inkjet Ink Cartridge (C9363W) in the Presto Printing Mailbox. Both are available from local office supply stores or directly from Presto—call 1(800)919-3199 or online at www.presto.com.

NOTE: The Printing Mailbox must be connected to power before you can replace the ink cartridge. Check that the "Ready" light at the right corner of the Printing Mailbox is lit before changing the ink cartridge.

NOTE: If you install a used ink cartridge, the "Low on Ink" warning feature will not be available because the ink level is unknown.

¹ Using genuine HP supplies ensures availability of this feature.

To remove the old ink cartridge:

1. Open the top cover. Push the cover gently until it stays up.

Wait a few moments for the ink cartridge to move to the right side of the Printing Mailbox.

2. Lightly press down on the ink cartridge to release it (a), then remove it from the cartridge slot (b).



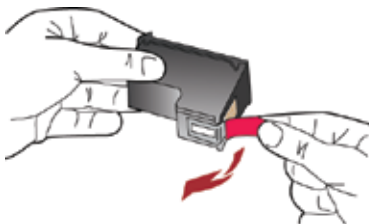
If you are replacing the ink cartridge, please recycle it at your local office supply store.

To install the ink cartridge:

1. Remove the new ink cartridge from the pouch.

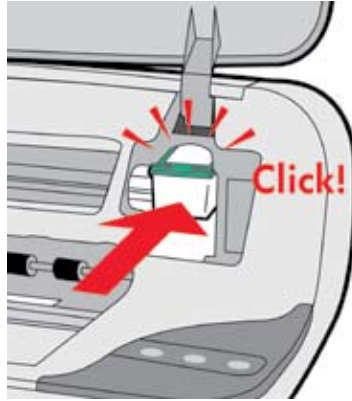


2. Pull the pink tab to remove the tape from the new ink cartridge.



CAUTION: Do not touch the copper colored area on the cartridge.

3. Place the new ink cartridge in the empty slot. Push the top part of the cartridge forward until it clicks into place.



4. Close the top cover.

Troubleshooting

This section provides information about how to resolve potential issues with your Presto Printing Mailbox, and tips to keep it running smoothly.

Issue: Blue light is not on



Problem

Printing Mailbox is not receiving power.

Solution

- Check that the power cord and adapter are firmly connected, and plugged into a grounded electrical outlet.
 - Ensure that the outlet is working properly, or try a different outlet.
-

Issue: "Ink" light is blinking



Problem	Solution
No ink cartridge is installed in the Printing Mailbox.	Install an HP 95 or HP 97 Tri-color ink cartridge. See instructions on page 15.
The ink cartridge may not be installed correctly.	Remove and reinstall the ink cartridge as instructed on page 15.
An incorrect ink cartridge is installed.	Remove the ink cartridge and install an HP 95 or HP 97 Tri-color ink cartridge.
There seems to be a problem with the ink cartridge.	<ul style="list-style-type: none">• Remove and reinstall the ink cartridge.• If the "Ink" light continues to blink, manually clean the ink cartridge and reinstall it.• If the "Ink" light continues to blink, the ink cartridge may be faulty and should be replaced.• If the "Ink" light continues to blink after replacing the ink cartridge with a new one, contact Presto technical support. See Service and Support on page 25.

Issue: "Ink" light is on continuously

Problem	Solution
Estimated amount of ink remaining is low.	Install a new ink cartridge. See instructions on page 15.

Issue: "Paper" light is blinking

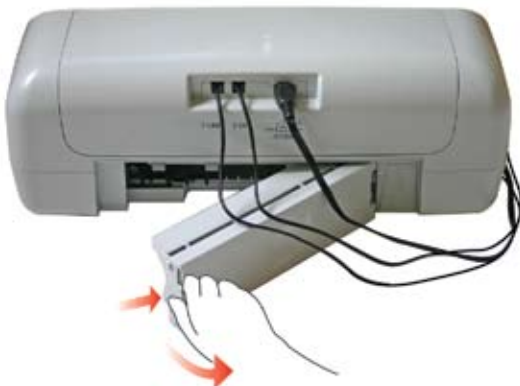
Problem	Solution
The Printing Mailbox is out of paper.	Follow the steps in "Loading Paper" on page 13.
Incorrect type or size of paper is loaded in the Printing Mailbox.	Use only plain, 8.5 x 11" paper in the Printing Mailbox. Do not use any other type of paper such as cards, envelopes, photo paper, or transparencies.
Paper may be jammed in the Printing Mailbox.	See "Paper is jammed" below for instructions on clearing the jam.

If the "Paper" light continues to blink after you have tried the above solutions, check to ensure that the top cover is closed properly.

Issue: "Paper" light is on continuously

Problem	Solution
Paper tray is empty.	Load plain paper into the tray. See instructions on page 13.
Paper is jammed.	If paper is jammed in the Printing Mailbox, remove the stuck paper from the rear of the Printing Mailbox by opening the jam panel as shown below.

CAUTION: Clearing a paper jam from the front of the Presto Printing Mailbox can damage the print mechanism. Always access and clear paper jams through the rear jam panel.



Issue: Both "Ink" and "Paper" lights are blinking

Problem	Solution
Ink cartridge mechanism is stalled.	<ul style="list-style-type: none">• Open the top cover, and then close it.• If the lights still blink, unplug the power cord from the power outlet, and then plug it in again.• If the lights still blink, contact customer support at 1(800)919-3199.

Issue: I hear a clicking noise, and the Printing Mailbox is not printing

Problem	Solution
Ink cartridge mechanism is stalled.	<ul style="list-style-type: none">• Open the top cover and then close it.• If the lights still blink, unplug the power cord from the power outlet and then plug it in again.• If the lights still blink, contact customer support at 1(800)919-3199.

NOTE: Remember, even if this unstalls the ink cartridge mechanism, the Presto Printing Mailbox may not print anything until its next scheduled dial-in time.

Issue: Page is blank

Problem	Solution
Ink cartridge is empty.	Replace the ink cartridge. See instructions on page 15.
Ink cartridge not installed properly.	Remove and reinstall ink cartridge. See instructions on page 15.

Issue: Print colors are fading

Problem	Solution
Ink is running out.	Replace the ink cartridge. See instructions on page 15.

Issue: The blue light is on, but no messages are printing

Problem	Solution
Printing Mailbox is unable to connect to the Presto Service.	Ensure that the phone cord is firmly connected.
Your phone connects through a PBX system (you dial a 7, 8, or 9 to reach an outside line).	Be patient. It sometimes takes a few hours for the Printing Mailbox to call into the Presto Service for the first time when a PBX system is present.
Senders are not on your approved Presto Friends list, or are emailing from a different email address.	Ensure that your Presto Friends list includes everyone who you would like to receive email from, and all addresses from which they might be sending email.
Your Presto Service account has not been set up.	Visit www.presto.com to sign up, or call 1(800)919-3199 to activate.
No one has sent you any mail.	Ask someone whom you have received Presto Mail from before to send you a test email. Then wait until 30 minutes after the next scheduled dial-in time to check for mail. If nothing prints, and you have reviewed the above solutions, call Presto Service at 1(800)919-3199.

Tip: If you have a digital rather than analog phone line, you will need to purchase a digital-to-analog telephone converter (available at electronic specialty stores or online).

Tip: If you have a DSL phone line, you will need to use a line filter with the Printing Mailbox (available from your DSL provider).

Tip: Take the Presto Printing Mailbox with you when you move! All you need to do is plug it into the power and phone line at the new location—no other setup is required.

Care and Maintenance

The Presto Printing Mailbox requires very little maintenance. When needed, clean only the outside of the Printing Mailbox.

Cleaning the exterior

1. Unplug the power cord from the outlet.
2. Gently wipe the outside of the Printing Mailbox with a soft cloth that has been lightly moistened with water.

CAUTION: Do not use any type of cleaning solution. Household cleaners and detergents may damage the finish. Do not clean the interior of the Printing Mailbox. Keep all fluids away from the interior.

Cleaning the ink cartridge contacts

You may need to clean the ink cartridge contacts if the Printing Mailbox does not print even though there is ink in the cartridge.

Before cleaning the ink cartridge contacts, remove the cartridge and check to ensure you have removed the protective tape from the ink cartridge contacts. Then reinstall the ink cartridge.

To clean, you will need the following items:

- Dry foam rubber swabs, lint-free cloth, or any soft material that will not come apart or leave fibers.

TIP: Coffee filters are lint-free and work well for cleaning ink cartridges.

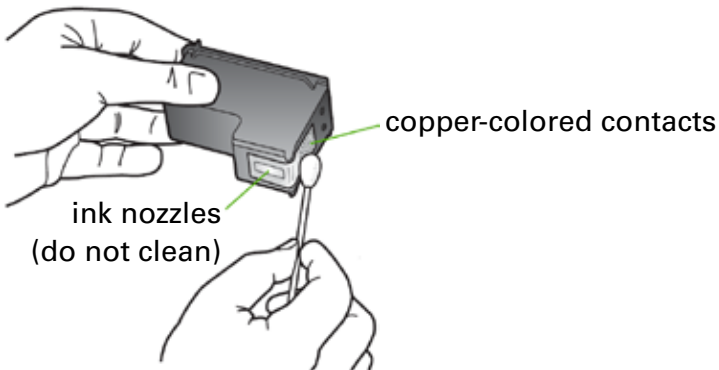
- Distilled, filtered, or bottled water (tap water might contain contaminants that can damage the ink cartridges).

Follow these steps to clean the contacts:

1. Open the top cover.
2. Lightly press down on the ink cartridge to release it (a), then remove it from the cartridge slot (b).



3. Holding the ink cartridge by its sides, inspect the ink cartridge contacts for ink and debris buildup.
4. Dip a clean foam rubber swab or lint-free cloth into distilled water, and squeeze any excess water from it.
5. Clean only the copper-colored contacts.



CAUTION: Do not use any cleaners or alcohol to clean the ink cartridge contacts. These can damage the ink cartridge or the Presto Printing Mailbox.

6. Allow the ink cartridge to dry for approximately ten minutes before putting it back into the ink cartridge slot.

Service and support

Presto Service

- For customer support, call toll free 1(800)919-3199.
- If you have access to the Internet, you can alternatively send an email message to support@presto.com for prompt attention.
- Go to www.presto.com for more information on the Presto service.

Presto Printing Mailbox

- For technical support, call 1(800)919-3199.

Appendix

Specifications

Paper Tray	Letter-size (8.5 x 11 inches)
Input Capacity	50 sheets letter
Output Capacity	25 sheets letter
Paper Type	Plain paper 16 to 24 lb.
Paper Size	Letter 8.5 x 11 inches
Ink cartridges	1 HP Tri-color cartridge – HP 95 (C8766W) or HP 97 (C9363W)
Print Quality	600 x 600 dpi
Print Speed (Maximum)	Up to 10 pages per minute
Power	110 VAC grounded plug
Phone Connection	Analog telephone connection
Operating Temperature	5° to 40° C (41° to 104° F)
Recommended Operating Temperature	15° to 32° C (59° to 90° F)
Non-operating (Storage) Temperature	-40° to 60° C (-40° to 140°F)
Humidity	15% to 85% RH non-condensing
Dimensions	15"W x 6.5"H x 18.4"L, 13lbs.

A note about file types

The Presto Service delivers email messages and automatically prints these file types:

Images — BMP, JPG, JPEG, GIF

Documents — PDF (Adobe® Acrobat)

Presto does not currently support automatic delivery of other file types. However, many other file types can be easily converted into PDF documents and then delivered via Presto. For more information, visit www.adobe.com.

Regulatory Notices

The Presto Printing Mailbox meets product requirements from regulatory agencies in your country/region.

This section contains the following topics:

- Regulatory model identification number on page 27
- Notice to users of the U.S. telephone network: FCC requirements on page 27
- FCC statement on page 28
- Declaration of conformity on page 29

Regulatory model identification number

For regulatory identification purposes, your product is assigned a Regulatory Model Number. The Regulatory Model Number for your product is SNPRG-0601. This regulatory number should not be confused with the marketing name (Presto Printing Mailbox) or product number (Q6081A).

Notice to users of the U.S. telephone network: FCC requirements

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

The Presto Printing Mailbox is provided with a RJ11C connector for connecting this product to the telephone network. An additional RJ11C connector is provided for connecting an additional device to the telephone network from the Presto Printing Mailbox.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If the Presto Printing Mailbox causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

There are no customer serviceable parts inside the Presto Printing Mailbox. If trouble is experienced with the Presto Printing Mailbox, for repair or warranty information, please contact technical support by calling 1(800)919-3199. If you have Internet access, you can go to www.presto.com for more information on the Printing Mailbox.

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of Presto Printing Mailbox does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Presto recommends the use of a Surge Suppressor when connecting the Presto Printing Mailbox to AC power. Use of a Surge Suppressor will help protect the Presto Printing Mailbox and the telephone network from abnormal surges on the AC powerline.

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Class B limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Pursuant to Part 15.21 of the FCC Rules, any changes or modifications to this equipment not expressly approved by Presto Services Inc. may cause harmful interference and void the FCC authorization to operate this equipment.

Declaration of conformity

according to ISO/IEC 17050-1 and EN 17050-1

Presto Printing Mailbox Limited Warranty Statement

PRODUCT	WARRANTY FROM:	DURATION OF WARRANTY
Presto Printing Mailbox	Presto Services Inc.	1 year
Printer accessories	Presto Services Inc.	1 year
HP Print Cartridge	Hewlett-Packard	Until the ink is depleted or the "end of warranty" date printed on the cartridge has been reached, whichever occurs first. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused or tampered with.

EXTENT OF LIMITED WARRANTY

1. Presto Services Inc. warrants to the end-user customer that the Presto Printing Mailbox and accessories specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
2. For software products and services, Presto's limited warranty applies only to a failure to execute programming instructions. Presto does not warrant that the operation of any product will be uninterrupted or error free.
3. Presto's limited warranty covers only those defects which arise as a result of normal use of the product, and does not cover any other problems, including that arise as a result of:
 - a. Improper maintenance or modification
 - b. Software, media, parts or supplies not provided or supported by Presto Services Inc.
 - c. Operation outside the product's specifications
 - d. Unauthorized modification or misuse
4. For the Presto Printing Mailbox, the use of a non-HP ink cartridge or a refilled ink cartridge does not affect either the warranty to the customer or any Presto support contract with the customer. However, if Printing Mailbox failure or damage is attributable to the use of a non-HP or refilled ink cartridge, Presto will charge its standard time and materials charges to service the printer for the particular failure or damage.

5. If Presto Services Inc. receives, during the applicable warranty period, notice of a defect in any product that is covered by Presto's warranty, Presto Services Inc. shall either repair or replace the product at Presto's option.
6. If Presto is unable to repair or replace, as applicable, a defective product which is covered by Presto's warranty, Presto Services Inc. shall, within a reasonable time after being notified of the defect, refund the purchase price of the product.
7. Presto Services Inc. shall have no obligation to repair, replace or refund until the customer returns the defective product to Presto Services Inc.
8. Any replacement product may either be new, or like-new, provided that it has the functionality at least equal to that of the product being replaced.
9. Presto products may contain remanufactured parts, components or materials equivalent to new in performance.
10. Presto's Limited Warranty Statement is valid in any country where the covered Presto product is distributed by Presto Services Inc. Contracts for additional warranty services, such as on-site service, may be available from an authorized HP service facility where the product is distributed or by an authorized importer. Check with an HP service representative to determine if additional warranty services are available in your area.

LIMITATIONS OF WARRANTY

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER PRESTO SERVICES INC., HP, NOR ITS THIRD-PARTY SUPPLIERS MAKE ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESSED OR IMPLIED, WARRANTIES OF CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

LIMITATIONS OF LIABILITY

1. To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.
2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL PRESTO SERVICES INC., HP, OR ITS THIRD-PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

LOCAL LAW

1. This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer. For example, some states in the United States may:
 - a. Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a customer. Otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or
 - b. Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.